



Israeli National Federation of International Freight Forwarders & Customs Clearing Agents

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To whom it may concern,

Re: Israeli Customs working schedule during the Jewish new year's high holidays, September 2021

The Israeli Customs Directorate published this week their working schedule during the coming 2021 Jewish New Year.

This year, the Jewish New Year Holidays fall on the following days:

- **Jewish New Year** begins sunset of **Monday, September 6, 2021**. Ends nightfall of **Wednesday, September 8, 2021**.
- **Day of Atonement (Yom Kippur)** begins sunset of **Wednesday, September 15, 2021**. Ends nightfall of **Thursday, September 16, 2021**
- **Sukkot** – a week long holiday -Festival of Booths: Begins sunset of **Monday, September 20, 2021**.. Ends nightfall of **Monday, September 27, 2021**

Customs working schedule: New Year's eve - Monday, September 6th, 2021,

On New Year's eve **SEPTEMBER 6th** , all main customs houses will be closed, except:

- Customs office at Ben Gurion International Airport, which will be open with only skeleton staff until 12:00.
- Haifa customs export unit will be open between 08:00-12:00.
- Ashdod export unit will assist exports by phone 050-6245180 between 08:00-12:00.
- Cargo operations at Border crossings:
Jordan River Border Terminal (Sheik Hussein border crossing) will be closed
Allenby Bridge border crossing, will be **closed**.
Nitzana Border Crossing (From Egypt), will be **closed**.
Yitzhak Rabin Border Terminal (Arava Terminal) will be closed.

Customs working schedule: Day of Atonement's eve, Wednesday, September 15, 2021

On Day of Atonement's eve, all customs houses will be closed, except:

- Customs office at Ben Gurion International Airport, which will be open with only skeleton staff until 11:00.
- Haifa customs export unit will be open between 08:00-12:00
- Ashdod export unit will assist exports by phone 050-6245180 between 08:00-12:00.

- **Cargo operations at Border crossings:**
 Jordan River Border Terminal (Sheik Hussein border crossing) – will be closed.
 Allenby Bridge border crossing – will be closed.
Nitzana Border Crossing (From Egypt), will be closed.
 Yitzhak Rabin Border Terminal (Arava Terminal) – will be closed.

Customs Directorate as well as the Israeli Tax Authority will be on holiday during the week of Sukkot holiday which begins sunset of **Monday, September 20, 2021..**
 Ends nightfall of **Monday, September 27, 2021**

Working hours at custom field offices on holidays eve:

- **On Monday, September 20, 2021 (Holiday eve):**
- customs offices at Ashdod, Haifa and at Ben Gurion International Airport will be working from 08: 00 until 12: 00
- **On Monday, September 27, 2021 (Holiday eve):**
- Haifa customs – export unit will be open provide between 08: 00-12: 00.
- Ashdod Customs- export unit will be open provide between 08: 00-12: 00.

On 22/09/2021, 23/09/2021 and on 26/09/2021 Customs offices at:

- Ashdod, Haifa, Ben Gurion International Airport office, and central customs house will be working from 08: 00 until 13: 00.

On 24/09/2021

All customs houses will be closed, except:

- Customs office at Ben Gurion International Airport, which will be open with only skeleton staff until 12: 00.

Also note:

- Customs export departments at customs field offices at Ashdod, Haifa, Ben Gurion International Airport will be operating as above. No second shift will be available for customs export services.
- Border crossings which are operated by the Israeli Airport Authority (IAA) will be operating in accordance with IAA's separate publication.
- During the Intermediate days of the Sukkot - Festival of Booths, the automatic customs clearance system will be operating regularly during customs hours.
- However, in cases where imported goods are directed for more extensive customs processes, the customs staff will only handle those goods which are subject to: direct delivery, animals, medicines, dangerous and radioactive cargo, raw materials for industry. Direct delivery process to be pre-arranged by customs brokers.

Faithfully yours,

IFFCCA